

SWEG 2012 - 9th Scandinavian Workshop on E-government

www.cbs.dk/sweg2012

The 9th Scandinavian Workshop on E-government (SWEG 2012) is held in at the Copenhagen Business School, Denmark on February 9-10, 2012.

The Scandinavian Workshop on E-government is a forum for discussing current e-government research issues. The workshop is dedicated to open discussions about the current status of e-government research and future directions. The focus is thus on informal discussion rather than on formal conference presentations.

The theme chosen for SWEG 2012 is “user-centric e-government”. With the diffusion of ICT in the public sector in countries across the world, and the widespread inclusion of digitalization in government strategic plans, it is now time for e-government research to shift its focus to the citizen role in e-government processes. The emergence of social media, the evolution of Web 2.0 platforms, together with rising expectations from citizens as users of digital services, highlight the need to adopt a user-centric view of e-government design, management, and implementation.

The focus of invited submissions thus includes, but is not limited to:

- Social media and e-government services;
- Citizen-centric e-government maturity models;
- E-democracy and e-participation;
- Transparency and openness in e-government services;
- Engaging stakeholders e-government research;
- User-driven e-government design, management, and implementation;
- Challenges of open-source and open-standard solutions in e-government;
- Methods and concepts of participatory e-government processes;
- Innovative design and prototypes of e-government services.

We welcome contributions from a range of disciplines, such as public administration, political science, information systems, knowledge management, service management, economics, sociology, and law. Research may range from empirical studies to pure conceptual work. Each submission will be anonymously peer-reviewed by two reviewers.

The workshop is intended as a venue for discussion and feedback, so we invite full research papers, work-in-progress, as well as shorter position papers. Each paper will be allocated time for a short presentation, however discussion will be the main focus of the allotted time for each paper.

Details of the programme will be made available at the SWEG 2012 webpage.

Position papers should be maximum 1500 words (approx. 4 pages), and should clearly and distinctly address one or more issues pertinent to e-government research including research methods and quality as well as focus of studies. Full papers should be max 5000 words, while research in progress should be max 3000 words. Irrespective of the form, all submissions should

be designed to support in-depth discussions of one of these issues during the workshop.

Contributions with a focus on Scandinavian countries are welcome, but the forum is not limited to the Scandinavian research community, and aims at including a wide variety of perspectives on e-government research.

Similarly to previous SWEG, instead of publishing proceedings formally, we will use this workshop to prepare papers for publication in established outlets. Consequently, material presented at SWEG will not be copyright protected and can be submitted to other conferences or journals without further questions.

Important dates

- Submissions due: November 6, 2011
- Acceptance Notification: December 22, 2011 (pre-notification possible on request if necessary for funding of trip)
- Registration due: January 23, 2012
- Workshop in Copenhagen: February 9-10, 2012

Submit your paper in pdf format to: sweg2012@cbs.dk

Please check the workshop website for updated information at www.cbs.dk/sweg2012

Local organizers

The 2012 workshop is organized by the Department of IT Management, Copenhagen Business School.

Local Organization Chair: Rony Medaglia, Copenhagen Business School, rm.caict@cbs.dk

Workshop co-chairs

Karin Axelsson, Linköping University, karin.axelsson@liu.se

Arild Jansen, University of Oslo, arildj@jus.uio.no

Rony Medaglia, Copenhagen Business School, rm.caict@cbs.dk

Samuli Pekkola, Tampere University of Technology, samuli.pekkola@tut.fi

SWEG Founding fathers

Kim Normann Andersen, Copenhagen Business School, Denmark, andersen@cbs.dk

Åke Grönlund, Örebro University, Sweden, ake.gronlund@esi.oru.se

Carl E. Moe, University of Agder, Norway, Carl.E.Moe@uia.no