

CALL FOR PAPERS

Pre-ICIS Workshop on eGov research

Sponsored by AIS SIG eGovernment (<http://sigegov.org>)

Tuesday, December 15, 2009 (One day workshop)

Submissions are invited for presentation and discussion at the pre-ICIS 2009 SIG eGovernment to be held from 8.30 am -5 pm on Tuesday, December 15, 2009, Marriott Desert Ridge Hotel, Phoenix.

IMPORTANT DATES:

- Submissions due: October 15, 2009
- Acceptance Notification: October 30, 2009
- Final papers due: November 30, 2009

WORKSHOP DESCRIPTION:

As in previous editions, this pre-ICIS SIG eGovernment workshop is dedicated to forward the general objective of SIG eGovernment which is to promote quality and relevance in eGovernment research. This year, we particularly welcome contributions dealing with what may be called “eGovernment 2.0” – integration and organizational changes. While the first ten years of eGovernment by and large can be said to have been dedicated to e-services we have now come to a point when governments across the globe are equally concerned with interoperability across borders, departmental as well as regional and national. In the annual EU eGovernment maturity surveys (which measure the degree of ICT use in online services) several countries have reached 100 % fulfillment, or come very close. This implies that services are fully automated and available to the citizens’ fingertips from home or via mobile access.

What has lagged behind is commensurate organizational change involving cross-border integration. Citizens move around and require government services not just from home but also while travelling, which may well be in another country. Examples of such services are health care, taxation, housing applications etc. Also, in the educational sector the challenges of interoperability and integration of data are weighty for the implementation of the Bologna agreement.

International regulations, for example free mobility within the EU require governments to provide services to citizens from other countries, or guarantee access and reimbursement from social insurance systems to foreign citizens utilizing private services in for example health care. Such mobility issues apply also to smaller government units at local and regional level where citizens increasingly need to address more than one city or regional administration. This means that (electronic) services will be produced by many actors and government will serve as a coordinator and a guarantor rather than just a service provider. These developments require interoperability far beyond what we have today in many

respects, not just technical but also semantical, legal, ethical, managerial, political and operational.

In this workshop, we hope to engage in informed discussions on these issues and explore different possible ways forward.

SUBMISSION:

We welcome both full research papers, research in progress, and discussion papers. Full papers should be maximum 5,000 words in length. Discussion papers may be short (3-4 pages) but should clearly and succinctly address one or more issues pertinent to eGovernment research including research methods and quality as well as focus of studies. Papers should be designed to support in-depth discussions of one of these issues during the workshop. Some important details:

File Format: Word

Review: Each submission will be reviewed by the workshop co-chairs and at least one external reviewer. Workshop Co-chairs:

- Kim Normann Andersen, Copenhagen Business School <kna.caict@cbs.dk>
- Åke Grönlund, Örebro University <ake.gronlund@oru.se>
- Maung Kyaw Sein, University of Agder <maung.k.sein@uia.no>

Details on registration for the workshop is available on the ICIS website <http://www.icis2009.org> (under "Ancillary Meetings"). Please contact the workshop co-chairs for additional workshop information.